St. MARTIN'S ENGINEERING COLLEGE



UGC Autonomous NBA & NAAC A+ Accredited Dhulapally, Secunderabad – 500100



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Computer Maintenance Strategy:

- 1. Computer Maintenance Committee is conducted at the beginning of each semester.
- 2. The Committee communicates with Head of all the Departments to inform their problems associated with different laboratories.
- 3. The concerned Lab Assistants have to submit the reports to concerned HoDs.
- 4. HoDs will intimate the problems to the System Administrators/HoD-IT for rectification.
- 5. System Administrators will check and resolve the issues.
- 6. The same thing will be intimated to the concerned Lab In-charges as well as HoD.
 Flow chart for the above SOP is enclosed:



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STANDARD OPERATION PROCEDURE (SOP) for COMPUTER MAINTENANCE COMMITTEE

